

Our vision, values and strategic priorities

Our vision

An innovative and accessible court delivering fair, transparent and efficient justice for Victorians.

Our values

Excellence

Striving for excellence in performance of our work.

Respect

People are listened to and treated with courtesy and respect.

Integrity

Honest, ethical and reasonable behaviour.

Fairness

Ensure due process and equal protection of the law.

Transparency

Promote trust and confidence in the work of the court by upholding principles of open justice, engaging with community and being accountable for our use of public resources.

Accessibility

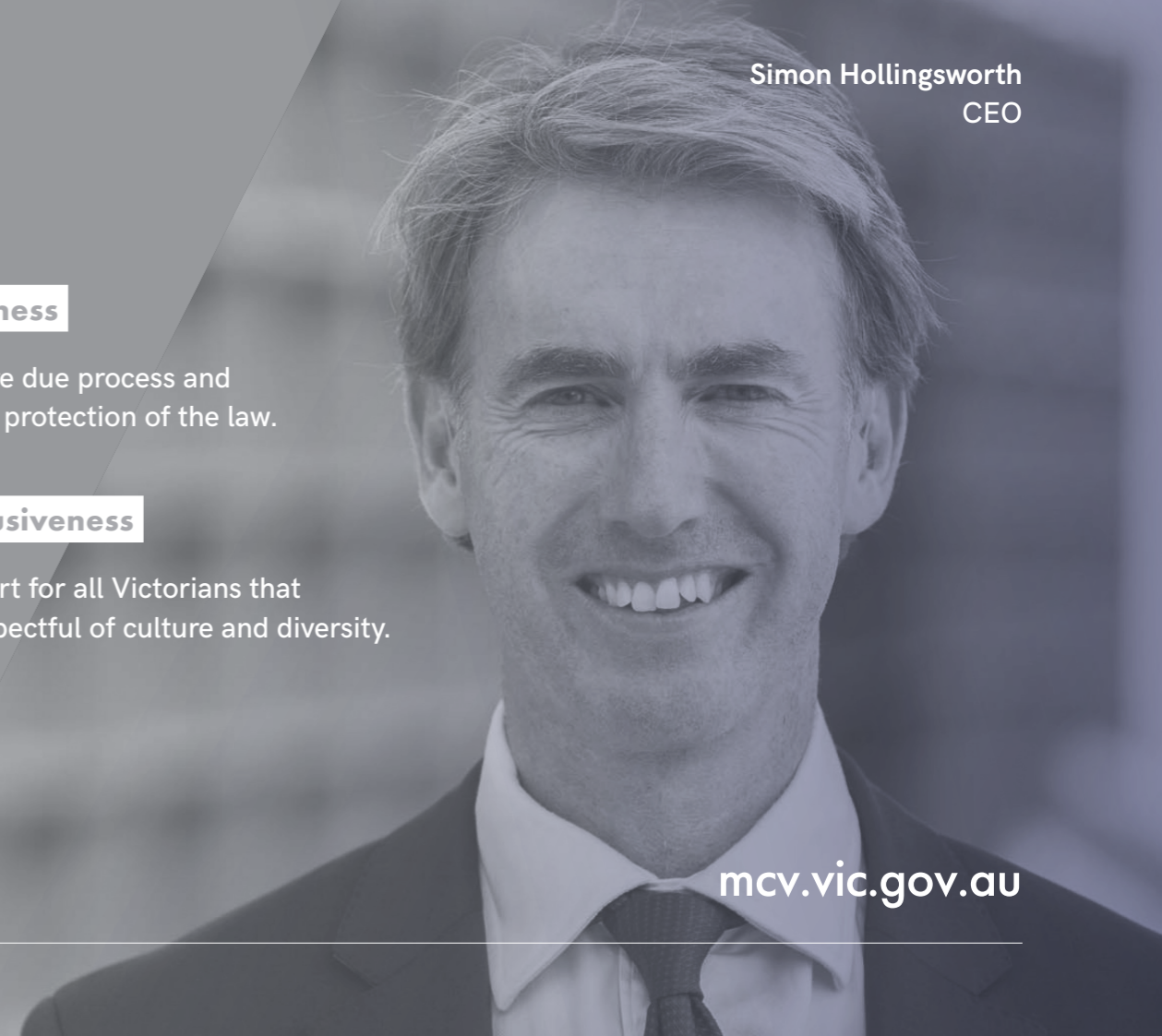
Ensuring the court's practices and processes are clear, consistent, user-friendly and non-discriminatory. Making the court physically available to all.

Innovation

Being a leader in innovative court practices and leveraging technology to increase our accessibility and support our reform agenda.

Inclusiveness

A court for all Victorians that is respectful of culture and diversity.



Simon Hollingsworth
CEO

Our strategic priorities 2020-2022



Court excellence

- Promote a vision of court excellence that:
 - prioritises people and their experience of the justice system
 - advances the integration of innovative therapeutic and specialist approaches across all courts
 - is culturally inclusive and respectful of diversity
 - demonstrates ongoing commitment to professional development across the court.
- Achieve court excellence designed to maintain and reinforce public trust and confidence in the court and rule of law through successful implementation of the International Framework for Court Excellence - a vehicle for:
 - ensuring judiciary and staff are performing at a consistently high level and working at the top of their skill set, in their respective areas of expertise
 - setting, monitoring and reporting of performance measures in relation to the functioning of the court to inform the development of technological and other efficiency-based solutions
 - being responsive to the community we serve in our planning and procedures
 - refining and assessing court plans and policies.



Leadership and professionalism

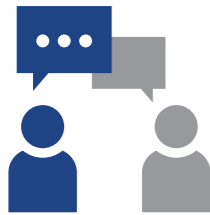
- Strong judicial leadership and clear internal governance arrangements designed to ensure we are working as one court.
- Embed a culture of professionalism that is focused on ensuring high quality organisational support, including:
 - an administrative structure that directly supports a judicially led court and allows judicial officers to concentrate on hearing cases
 - supporting staff to increase their skill and levels of responsibility
 - strengthened financial management
 - optimising the use of existing resources.



Leveraging technology to support reform

- Build upon the available and emerging digital technologies to:
 - increase access to court services to meet the changing needs of court users, across all jurisdictions.
 - provide increased access to wayfinding information about court processes and services, particularly for self-represented persons
 - create efficiencies and increase productivity both internally and across the justice system
 - promote flexibility and agile responsiveness to ensure business continuity in any circumstance.
- Support and prioritise successful implementation of the new Case Management System and Online Magistrates' Court project to ensure MCV achieves its vision and delivers justice to the community it serves that is digitally enabled, accessible and safe.
- Develop technological solutions that apply technology principles to support clarity of process from initiation to hearing outcome.

Our strategic priorities 2020-2022



Communication, engagement and public confidence

- Strengthen lines of communication within the court to ensure judiciary and staff are actively engaged to understand the court's vision and support its realisation.
- Effectively communicate the court's vision with court users, other parts of the justice system and community.
- Promote confidence in the court's work by engaging with community via the media.
- Engage with stakeholders for the purposes of sharing knowledge and working together to improve the overall performance and effectiveness of the court system.



Wellbeing and unity

- Maintain the court's commitment to staff and judicial wellbeing and ensure that wellbeing is embedded as a core aspect and function of court operations, including via development of a health and wellbeing action plan for all judicial officers and staff.



Recovery planning

- Develop and communicate a clear plan for recovery that prioritises:
 - the wellbeing, health and safety of judiciary, staff and court users
 - compliance with the Chief Health Officer's directions and advice
 - hearing of all urgent in-custody and family violence matters and the safe resumption of all other hearings across all divisions of the court
 - the diverse needs of community members, particularly vulnerable members of our community
 - business continuity planning that supports the ongoing delivery of critical services
 - use of technology to enhance accessibility
 - expansion of the Online Magistrates' Court to support recovery.